Key Findings from the 2015-18 CT Humanities Grantee Experiences Survey

CTH staff is very helpful and act as true partners in supporting their grantees.
-Survey Respondent, Educational Organization, New Grantee

- Feedback about the application process was very positive. Almost all respondents from the 2015-18 cohort agreed the process for completing applications was clear and appropriate, a substantial majority agreed that decision-making regarding grant applications was clear, and more than three-fourths of the 2015-18 respondents agreed the work and/or time required to develop a full proposal was appropriate given the level of funding. Many more respondents from the 2015-18 cohort as compared to the 2012-14 cohort were positive about the application process.
- Almost all respondents rated their experience with the CTH website favorably overall, including the information about reporting. A total of 96% agreed it provided useful information for submitting a grant application and was easy to understand and 82% reported it was easy to navigate. Many more respondents from the 2015-18 cohort as compared to the 2012-14 cohort were in agreement about the website's usefulness.
- Almost all respondents provided positive feedback about the grant submission portal agreeing that: it is easy to find and to understand, easy to navigate, and easy to use to submit a grant application. A total of 92% of 2015-18 respondents agreed they prefer submitting grants using the portal over previous methods of submission.
- Almost all of the respondents who had had at least one application denied (n=52) reported they were informed in a timely fashion that their application was declined, indicated they received feedback about the decline, and that the decline feedback was *somewhat* or *very useful*.
- Applicants who received grants offered positive feedback overall about working with CTH. Most grantee respondents agreed that their experiences were favorable in terms of timeliness, value, details of the grant, assistance, and having a good working relationship with CTH overall. A total of 99% of respondents rated the relationship overall as good (22%) or excellent (77%). These results were also consistent and better as compared to responses from the 2012-14 cohort, especially regarding provision of TA/support and the amount of work that was expected.
- Most grantee respondents provided favorable feedback about the reporting process, finding it clear and reasonable, and many reported that they transferred information learned through reporting to other work and found that the reporting process strengthened their work. A total of 86% of grantee respondents agreed/strongly agreed that the amount of time it took to process the final report and send final payment was reasonable. Many more respondents from 2015-18 compared to 2012-14 agreed with these statements.
- Most grantee respondents (95% or more) from both the 2012-14 and the 2015-18 cohorts indicated that CTH had some or substantial impact on their organization, field/sector, and local community overall. Three-fourths of the grantee respondents affirmed that CT Humanities staff added value to their work above and beyond the grant dollars they received. Overall, almost all grantee respondents agreed that the CTH grant had a positive impact on their agency in terms of their reputation, programming, and service delivery.

CTH has been supportive, thoughtful, constructive, and accessible throughout the grantmaking processes - to great effect. Our organization has been able to accomplish truly notable and meaningful work as a result - none of these projects could have proceeded without the support of CTH.

-Survey Respondent, Historical Society, Repeat Grantee